

Thank you for choosing TELUS

Here're some tips for you

First Name _____
LAST NAME _____

Emergency Contact # _____

Create a PIN (4-6 digits, cannot start with "0") _____

Email _____

Mobility: New Number / Transfer Existing Number

① _____ AC # _____
② _____ AC # _____
③ _____ AC # _____
④ _____ AC # _____

Phone Protection/Apple Care+

Pre-authorized Payment

Bundled Discount/Offer (Circle all that apply)

- Multi-Line Discount
- Smartwatch/Tablet
- Health & Well-being
- Home/Business Security
- GPS Tracking
- Business Phone/Internet

Internal Use ONLY

Selected Plan & Add-Ons: C / M / E YOB _____

Paid \$ _____ by Cash / DB / VI / MC / AE / WC / _____



Gerrard Square (416) 406-0406
Chinatown Centre (647) 856-5555
Brimley & Eglinton (647) 764-9999
Pacific Mall (647) 856-5555
First Markham Place (647) 331-2888



Manage your account with ease

After you complete your activation, you will receive an email from TELUS My Account with the subject line

"Complete your TELUS account registration".

Please click the link in the email, enter your phone number and create password. You may also register through telus.com/my-account.

When you are finished, you will be able to use the online TELUS My Account service or the TELUS app at any time to **check your bill, change your rate plan or phone number, set up pre-authorized payment**, and much more.

Earn up to \$300 in Referral Credit every year

Login your TELUS My Account via web browser, then go to telus.com/refer to register yourself for the referral program.

For each family member or friend referred using this website, both of you may get \$_____ in referral credits. Please make sure the referee redeems the offer prior to visiting our store. If you were referred by someone else, ensure that you remember to click the link in your email to enter your newly activated number.

Each year, you may earn up to **\$300** in bill credits, but your family and friends may still benefit from this program, even if you have reached your maximum earnings.

Paying your bill online or offline

You can log onto the telus.com/my-account website to check your bill and set up or change pre-authorized payments. You may also pay by VISA or MASTERCARD manually every month online if you prefer.

VIP You can pay your bill by **cash, bank debit card or credit card** at our locations.



LivingWell Companion

- Get peace of mind with 24/7 access to live emergency support.

Canada's most affordable personal emergency response service¹

Speak with a trained operator in English, French, Cantonese, Mandarin or Punjabi.

1. LivingWell Companion offers the lowest monthly price of comparable personal emergency response services in Canada.

Set up your Voice Mailbox

Each customer can set up a personalized greeting for other callers to hear. To set up your voicemail for the first time, please find a quiet place and then hold down "1" on your phone to access the voicemail system. Follow the prompts to set up a new PIN, and record your personal greeting to complete the voicemail registration.

Post-Activation Inquires & Scheduled Check-ins

TELUS Client Care Hotline 1-866-558-2273 or dial *611 on your TELUS device, provides service in English, French, Cantonese, and Mandarin for all of our customers.

VIP To ensure you have a good experience and your changing needs are met, our store's Care Team may be contacting you on a regular schedule outlined below:

Welcome Call	First Week of Service
1st Bill Check-in	Usually within 3 Weeks
Network/Device Condition Check-in	In about 3 months
Annual Usage / Needs Check-in	In about 1 year, each year
Offer Reminder & Plan/Phone Renewal	Usually 18-24 months from now

Please store the phone number at the left bottom corner for future reference.

Get more Tips and Offers by Following Us



Give Us Your Feedback: <http://iqmobile.ca/storesurvey>